



City of **HOBART**

**McROBIES GULLY  
WASTE MANAGEMENT CENTRE  
GOOD NEIGHBOUR AGREEMENT**

27 July 2016



# City of **HOBART**

## McRobies Gully Waste Management Centre Good Neighbour Agreement

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#### Document History

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# 1 Principles

City of Hobart Council (Council) has made a commitment to achieving zero waste to waste management centre by the year 2030 through the City of Hobart Waste Management Strategy (The Strategy). The Strategy outlines a series of over 90 actions, each targeting a reduction in waste to waste management centre, with specific actions pertaining to organics, litter, illegal dumping and education. Council acknowledges that there are ongoing impacts from the operation of the McRobies Gully Waste Management Centre, including associated traffic, noise and local pollution. Council currently undertakes a series of measures to minimise the impacts of operations on the McRobies Gully Waste Management Centre and continues to be committed to reducing the local impacts.

This Good Neighbour agreement outlines the City of Hobart's commitment to the community of South Hobart and acknowledges the unique historical location of McRobies Gully Waste Management Centre near the world heritage listed "Cascade Female Factory." Council is committed to maintaining and improving those heritage values whilst operating a functional waste management centre for community benefit, with regards to management and minimisation of those impacts.

# 2 Background

- The area covered by this Good Neighbour Agreement is South Hobart, more specifically the immediate neighbours of the waste management centre and the roads surrounding, which are used by residents and council waste vehicles. This includes Macquarie Street down to Davie Street/Southern outlet, Darcy Street, Cascade Road inclusive.
- The Good Neighbour Agreement is complimented by Council's commitment to reduce waste to the waste management centre, especially organic waste as specifically pertained to in the Strategy.
- The Good Neighbour Agreement has been designed to foster open and transparent communication between the stakeholders associated with McRobies Gully Waste Management Centre.
- To this end, Council will establish a Good Neighbour Working Group (GNWG) made up of key stakeholder representatives and the public. It is expected the GNWG will meet three or four times per year or as required. The meetings will be facilitated by the Manager Cleansing & Solid Waste as required.
- The key spokespeople for the community will be the Chair of the South Hobart Progress Association, the manager of the Cascade Female Factory and a representative of the local Traders Group.
- All members of the community are invited to attend the Good Neighbor Working Group.
- Waste to the McRobies Gully Waste Management Centre has steadily declined over the past decade to around 25,000 tonnes per annum in recent years. These reductions are mainly attributed to:
  - Improved waste classification, data management and reporting;
  - Increased recycling programs such as kerbside recycling organic waste and inert waste; and
  - Increased competition and waste management centre availability within the region.

- Council is committed to further reducing waste to the waste management centre through a number of strategic initiatives as outlined in The Strategy. These include:
  - Increasing the capacity of the Resource Recovery Centre to divert waste from the waste management centre through technological improvements;
  - Increasing the diversion of food and garden organics from the waste management centre; and
  - Advocating to the State Government for strategic change such as a waste management centre levy to drive the recycling industry in Tasmania.

## 3 Actions

### 3.1 Environmental Management and Pollution Prevention

#### The City of Hobart will...

- Ensure every reasonable measure is taken in order to mitigate any negative impacts that may occur as a result of the operation of the McRobies Gully Waste Management Centre site.
- Adhere to all regulations imposed by the regulator and report on all aspects of the operation as required.
- Wherever possible engage best practice waste management centre management techniques.
- Further promote current initiatives to reduce, reuse and recycle and thereby reduce the pressure on the waste management centre site.
- Ensure a regular street cleaning program for McRobies road and immediate surrounds; and
- Undertake all reasonable measures to mitigate the effect of wind-blown litter.

### 3.2 Traffic and Noise Management

#### The City of Hobart will...

- Avoid any unnecessary traffic movements in and out of the facility.
- Attempt to reduce the total number of vehicles servicing the McRobies Waste Management Centre by always utilising the City's trucks to full capacity, restricting the total number of daily runs, and delivering to alternative facilities where appropriate.
- Not obstruct local laneways and parking access which are used by residents and emergency vehicles.
- Engage in a noise reduction program and investigate, where possible, employment of noise dampening strategies (like soil mounds), so that the site helps shield sound from the community.
- Review and improve traffic-control plans and signage in the locality of the McRobies Gully Waste Management Centre site.
- Implement the Waste Management Strategy 2015-2030.



- Commit to establishing service levels for the maintenance of the roads surrounding the McRobies Gully Waste Management Centre with the aim to minimising noise and other associated impacts.
- Continue to work with the community on any traffic related issues that result from the operation of the McRobies Gully Waste Management Centre.

### 3.3 Community Consultation and Access to Information

#### The City of Hobart will...

- Keep the community informed and engaged by promoting open communication and transparency in its management and operation of the McRobies Gully Waste Management Centre site.
- Make quarterly environmental testing reports for McRobies Gully Waste Management Centre available online.
- Meet with the representatives of the GNWG to review implementation of this document and any other strategic issues.
- Invite the GNWG to tour the Waste Management Centre once a year to encourage community engagement and accountability.
- Provide one point of contact for community members to raise any urgent concerns relating to the waste management centre site.
- Provide a response to any formally issued concerns/complaints within five working days.
- Provide regular updates of events and services through the City's website and Facebook page, (such as free entry weekends); and
- Work with the South Hobart Community (as with other parts of Hobart), to explore waste education and community engagement pilot projects such as food waste trials, waste assessments, demolition recycling trials organics recycling, waste apps and similar projects.

### 3.4 The South Hobart Community's Commitment

#### The South Hobart Community through its representative's intends to and is willing to;

- Engage openly and actively with the City in relation to any concerns or queries relevant to the operation of McRobies Gully Waste Management Centre site.
- Be proactive and willing to identify any potential solutions to the issues raised and share information with the City.
- Alert the City promptly to any serious issues or concerns they believe may be associated with the operation of the McRobies Gully Waste Management Centre.
- Make an active effort to reduce, reuse and recycle in order to reduce household waste and the resulting pressure on the waste management centre site.
- Support the Waste Management Strategy 2015-2030 implementation.
- Participate in an active feedback process to inform Council as to how well it is progressing against the commitments set out in this Good Neighbour Agreement.



- Communicate with designated point of contact of the City on matters relating to this Agreement. This person will be the nominated council officer to the GNWG. At the time of writing this is The City's Manager Cleansing & Solid Waste. Council officer has primary responsibility for representing council on the GNWG, for providing feedback into Council programs and services and ensuring that new initiatives by council are discussed at the GNWG.
- Meet with the relevant representatives of the City to review implementation of this document.

## 4 Next Steps

- The City of Hobart will provide all relevant staff a copy of the Good Neighbour Agreement, which will require Council approval prior to coming into effect.
- The City of Hobart will meet with the GNWG on site to explain current operations of the waste management centre.
- The City of Hobart will commit reporting water quality statistics on its council website.
- Council will prepare a template report and set of minutes which will be regularly updated at each meeting of the GNWG. Meetings will occur at the waste management centre council offices and in the local community.





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